

Party Rental Policies

“Most” party items are rented for one occasion or event (up to 3 day rental period like Friday to Monday). There are additional charges for late items. Charges are for time out whether items are used or not. Weekly and monthly rates are also available.

A 50% non-refundable deposit is due on all party reservations. The reservation will be confirmed when the deposit is received. Changes can be made to the reservation but the deposit is based on the maximum reservation value. All items are reserved on a first come first serve basis.

All items include damage waiver. Damage waiver does not cover vandalism or theft. All broken or damaged items must be returned to London Road Rental on or before return due date. In the event an item is stolen, a report must be made with the police immediately and London Road Rental must be contacted as soon as possible.

Renter assumes responsibility for items rented from the time of receipt to time of return. Items are to be returned dry, restacked, and repacked in the same containers. Be sure items are secured when not in use and protected from weather. We charge full replacement cost for missing or damaged items or transport containers. All necessary permits, licenses, and public & private utility marking is customers responsibility; London Road Rental accepts no responsibility except when they install a tent.

All linens must be returned dry and free of food, wax, stains, burns, mildew and any other permanent damage which will make them unusable. Do not put wet linens in plastic bags, they will mildew.

For delivered items, 100% of the rent is due on or before the time of delivery. Additional charges apply if delivery and/or pickup are made outside normal working hours. Final payment is due at the time party items are picked up at the store.

Normal delivery means that the items will be stacked in an agreed upon location and must be in the same location when picked up. An additional charge will be required if additional work is required.

A cleaning deposit is required for the grills, slow cooker and popcorn machine. All food and beverage items must be returned clean to avoid an additional charge.

If you are putting up a tent, you are required to call the National Diggers Hotline at 811 before you put it up so utilities can be located in the area where you are driving in the stakes. This should be done 1 week before the event. For all setups done by London Road Rental staff, a ticket number from these agencies will be required before setup to confirm the area has been check

