

Equipment Rental Policies

Rental Periods:

Minimum = 2 hours, 4 hours, 1 or 3 days depending on equipment Day Rate = 24 hours

Weekly Rate = 7 consecutive days to the same time

4 Week Rate = 4 consecutive weeks to the same time

NOTE: RENT CHARGED FOR ALL TIME OUT. For you to get the best value for your money, return all items on or before the date and time DUE IN on your rental contract.

Identification:

A valid MN driver's license is required for ALL rentals. A current utility bill or major credit card may be required as a second form of identification. Proof of insurance is required for truck rentals.

Payment:

Required at time rental item is picked up. If driver's license does not show a local address, payment by credit card may be required (excluding open account customers). We accept Visa, Master Card, and Discover. Although Debit cards may be used for payment, they may not be used for rentals requiring a credit card deposit.

Deposit:

Deposits vary per item. Deposit refunded on return of rental item.

Metered Items:

Rates for rental items equipped with hour meters are based on 8 hours per day, 40 hours per week, and 160 hours per month. Additional usage will be charged accordingly.

Damage Waiver Coverage:

A percentage of the rental rate will automatically be charged for damage waiver unless declined on rental contract at time of pick-up. If declined a deposit will be required and a thorough inspection will be required on return. The damage waiver is 7.5%.

Availability/Reservations:

Please call for item availability. Reservations are welcome!

Pricing:

Prices are subject to change. Please call for price quotes. All rental charges are for time out, whether used or not. If you encounter any operational problems, call London Road Rental immediately. No credits or adjustments will be made unless we are notified as soon as the problem is encountered.

Delivery and Pickup:

Delivery and pickup are available at reasonable rates. Please call for the charge to your specific location. All rental items should be gathered in a single location convenient for pickup. If you prefer, you may pickup and return your rental items to our location.

Responsibility:

Responsibility for rental items remains with the customer from delivery to return. All items should be secured and protected from the weather. Additional charges for replacements are made for missing or damaged items. NOTE: These policies do not supersede what is stipulated in the signed rental contract.